

## Consumer's attitudes

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#### Sustainable claims (SC) in European Market of seafood





### Sustainable claims (SC) in European Market of seafood

- Seafood products launched in the market with sustainable claims are increasing across all European countries;
  - **But** : with heterogeneous contents, differences between countries and between species.
- The markets driven by sustainable claims on seafood match with a higher sustainable consumption acceptation in general;

Multiple dimensions in sustainable claims and the use of sustainable claims puts environmental issues in competition with the other attributes that are taken into account in consumers decision-making.



#### Consumers' motivation to buy sustainable products

- Sustainable claims inform the consumer on the environmental impact of the product they buy;
- But consumers face multiple informations, on divers attributes Sustainability, health, convenience, natural, sociodemographic, fair trade...
- What are the motivations for consumer to buy more environmentally friendly products?
  - Environmental preferences
  - Health preferences

Degree of Altruism

Sustainable claimed products are generally more expensive to produce -> higher price



#### Consumers Willingness To Pay (WTP) for sustainable products

#### WTP differ across:

<ul> <li>Countries</li> </ul>	Sustainable attributes
Species	<ul> <li>Consumers characteristics</li> </ul>

Multiple attributes influence WTP and preferences

Storage and others products attributes
 Others credence attributes

# In all European countries, there is consumers categories that are willing to pay more for environmental attributes



To favour Sustainable claims in European Market of seafood

Barriers to sustainable consumption:

- Income constraint;
- Multiplication of information levels and of their understandings;
- Trust in certification schemes.

How to stimulate consumption of sustainable claimed products?

- Helping to understand environmental issues linked with seafood;
- Simplification of the information (only one European Label on sustainability);
- Using "nudge" based on consumers behaviour.



## Thank You – Merci – Trugarez

